STATE OF CONNECTICUT





SDM PHASES

I-BUSINESS ISSUES:

THE PURPOSE OF THE BUSINESS ISSUES PHASE IS TO IDENTIFY AND VALIDATE AN OPPORTUNITY TO IMPROVE A BUSINESS FUNCTION THROUGH A TECHNOLOGY SOLUTION, EXPLORE ALTERNATIVE SOLUTIONS TO SATISFY THE BUSINESS NEED, AND IDENTIFY ASSUMPTIONS AND CONSTRAINTS THAT WOULD IMPACT THE SOLUTION PROJECT.

II - BUSINESS REQUIREMENTS:

THE PURPOSE OF THE BUSINESS REQUIREMENTS PHASE IS TO DEFINE IN DETAIL, WHAT IS NEEDED FOR THE SYSTEM TO BE DECLARED USABLE BY THE BUSINESS.

III - DESIGN:

THE PURPOSE OF THE DESIGN PHASE IS TO TRANSLATE THE BUSINESS REQUIREMENTS INTO DETAILED DESIGN COMPONENTS THAT WILL BE USED TO CONSTRUCT THE SOLUTION.

IV - CONSTRUCTION:

THE PURPOSE OF THE CONSTRUCTION PHASE IS TO TRANSLATE THE BUSINESS REQUIREMENTS, TECHNICAL REQUIREMENTS AND THE DESIGN COMPONENTS TO CONSTRUCT THE SOLUTION.

V-TESTING:

THE PURPOSE OF THE TESTING PHASE IS TO PROVE THE DEVELOPED SYSTEM SATISFIES THE BUSINESS AND TECHNICAL REQUIREMENTS.

VI-IMPLEMENTATION:

THE PURPOSE OF THE IMPLEMENTATION PHASE IS TO INTRODUCE THE SOLUTION TO THE BUSINESS USERS AND TO BEGIN A SMOOTH TRANSITION TO THE APPROPRIATE TEAMS WHO WILL PROVIDE THE ONGOING MAINTENANCE OF THE SOLUTION.

VII-POST IMPLEMENTATION:

THE PURPOSE OF THE POST-IMPLEMENTATION PHASE IS TO REVIEW THE OVERALL WORK EFFORT FROM BEGINNING TO END; REVIEW HOW THINGS WERE HANDLED, AND TO APPLY THESE LESSONS ON FUTURE PROJECTS.

STATUS DESCRIPTION:



- > ON TRACK TO MEET THE CURRENT SCHEDULE COMMITMENT WITH NO SIGNIFICANT RISKS:
- ON TRACK TO DELIVER WITHIN THE CURRENT BUDGET CONSTRAINTS WITH NO SIGNIFICANT RISKS;
- > ON TRACK TO DELIVER A QUALITY SOLUTION WITH NO SIGNIFICANT RISKS;

YELLOW — AT RISK

- CRITICAL MILESTONES AND/OR PHASE-END SCHEDULE COMMITMENT IS AT SIGNIFICANT RISK; PROACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- ➤ ABILITY TO DELIVER WITHIN THE CURRENT BUDGET CONSTRAINTS IS AT SIGNIFICANT RISK; PROACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- ➤ LIKELIHOOD OF DELIVERING A HIGH-QUALITY PRODUCT IS AT SIGNIFICANT RISK: PROACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.

RED - WILL MISS

- > THE PROJECT WILL, IN FACT, MISS THE COMMITTED DELIVERY DATE; REACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- > THE PROJECT WILL, IN FACT, DELIVER OUTSIDE THE COMMITTED BUDGET CONSTRAINT; REACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.
- THE PROJECT WILL NOT DELIVER A HIGH-QUALITY PRODUCT; REACTIVE CALL TO ACTION BY MANAGEMENT REQUIRED.

EXECUTIVE SUMMARY

TECHNOLOGY PROJECTS REPORT - JANUARY 2011

AGENCY	NUMBER OF REPORTED PROJECTS	NUMBER OF COMPLETED PROJECTS	NUMBER OF CANCELLED PROJECTS	NUMBER OF "GREEN" (ON TRACK)	NUMBER OF "YELLOW" (AT RISK)	Number of "Red" (Phase Late)
DAS	1			1		
DAG	1					1
ВОРР	1			1		
DCF	3			2		1
DOC	4	1		3		
DCJ	1					1
CDHI	1					1
DDS	2	1		1		
SDE	1			1		
DEP	5	1		4		
DOIT	2			1		1
DOI	1			1		
DOL	2			2		
DMHAS	2			2		
DMV	4	1		3		
ОНА	1					1
OPM	4			4		
DPH	6			1		5
DPS	5					5
DPUC	1			1		
DPW	1			1		
DRS	1					1
DSR	1					1
DSS	4			1	1	2
DOT	2	1		1		
TOTAL COUNTS	57	5	0	31	1	20
% BREAKDOWN	100%	9%	0%	54%	2%	35%

This Quarterly Technology Projects Report summarizes the status of technology projects that are tracked by the Department of Information Technology and present at project reviews. The projects contained within this report reflect their status as of January 1, 2011.

A number of projects have completed this quarter, and twelve new projects have been added. The percent of projects "in the red" (running behind schedule/late) has increased in this quarterly report. It is noted that the delays are not attributed to a common cause, but relate to resource availability, solution defects, architecture and security concerns, as well as lengthy procurements.

DOIT will continue to monitor the project trends and statuses during the next quarter.

TECHNOLOGY PROJECTS REPORT — JANUARY 2011



PHASES

- BUSINESS ISSUES
- II BUSINESS REQUIREMENTS
- III DESIGN
- IV CONSTRUCTION

STATUS

TESTING

IMPLEMENTATION

VII POST IMPLEMENTATION

GREEN: PROJECT IS ON TRACK.

YELLOW: PROJECT IS AT RISK; ACTION MUST BE TAKEN TO AVOID SCHEDULE IMPACT RED: PROJECT CRITICAL MILESTONE WILL BE MISSED, OVERALL PROJECT IS IN JEOPARDY

Administrative Services, Department of

Fleet Management System (FMS)

Develop a web-based solution to meet the business needs of DAS Fleet Operations and integrate asset management, scheduling, labor reporting, management reporting and billing functionality within one system.

Current Phase: Construction (Sprint)

Current Status: Green

Project Schedule: 2/1/2010 through 6/29/2012

Note: Project delivery dates changed. The Project Steering Committee approved new milestone dates to accommodate process improvements and functional requirements uncovered during user design. Additionally, the learning curve associated with the new technologies is longer than anticipated.

Agriculture, Department of

Online Licensing

The purpose of the project is to provide on-line application processing and license renewal functionality for the Connecticut Department of Agriculture.

Current Phase: Implementation

Current Status: Red

Project Schedule: 3/30/2010 through 10/1/2010

Risks or Issues: Vendor resource scheduling has delayed the project. The vendor is

targeted to complete code changes for a January delivery.

Board of Pardons and Parole

Case Notes System Upgrade and Enhancement

Provide to State/Local Law Enforcement agencies detailed case information on all active DOC community supervised offenders and several thousand other inmates being reviewed for community release. This project expands the existing system to facilitate the electronic processing of all inmates considered by the DOC for any community release program. Ad-hoc and standard querying and reporting will also be developed.

Current Phase: Construction
Current Status: Green

Project Schedule: 8/17/2009 through 6/1/2011

Children and Families, Department of

Juvenile Justice Case Management System

Agency Juvenile Justice Bureau seeking a Commercial Off the Shelf solution to provide assessment and case planning tools.

Current Phase: Design Current Status: Red

Project Schedule: 5/1/2010 through 1/21/2011

Risks or Issues: Project has been delayed. The procurement process took longer than anticipated. Additionally, scheduling conflicts with key stakeholders will

require extending the milestone dates.

Children and Families, Department of

SACWIS - Title IV-E Application

This system will automate the Title IV-E eligibility & federal claiming processes maintaining Federal SACWIS compliance.

Current Phase: Post Implementation

Current Status: Green

Project Schedule: 4/5/2007 through 1/14/2011

Children and Families, Department of

SAN/VmWare Implementation Project - SAN Implementation

Implement a secondary, data storage environment to allow quick recovery from failure or loss. Primary storage will be located in the DoIT data center and the recovery environment will be in the DCF central office.

Current Phase: Design Current Status: Green

Project Schedule: 7/27/2007 through 6/30/2011

Note: Project delivery dates changed. The Project Steering Committee approved

extending the milestone dates due to funding approval delays.

Technology Projects Report – January 2011



Correction, Department of

CEC Accounting Software

The objective is to find a software replacement for the current accounting package that is used for Correctional Enterprises.

Current Phase: Closed - Project Complete

Current Status: Complete

Project Schedule: 7/1/2008 through 11/29/2010

Correction, Department of

DOC LAN/WAN Expansion Project

The objective of this project is to fully network all of the facilities within the Department of Correction. At the beginning of this project there were 8 facilities that were not part of the DOC network. The objective is to complete the DOC network, transform the DOC computer room and establish a Disaster Recovery Site.

Current Phase: Construction

Current Status: Green

Project Schedule: 1/1/2004 through 7/31/2011

Correction, Department of

Offender Management Information System Replacement Project

To replace the old, cumbersome system with a new, comprehensive system providing the ability to interface and share data with many of the state agencies that DOC does business with.

Current Phase: Design Current Status: Green

Project Schedule: 6/25/2007 through 3/28/2014

Correction, Department of

Video Conferencing Expansion Project

The objective of the project is to expand the number of Judicial courts holding hearings through video conferencing and minimize costs to transport inmates and to ensure the safety of the general public.

Current Phase: Construction
Current Status: Green

Project Schedule: 8/3/2009 through 6/30/2012

Note: Project delivery dates changed. The Project Steering Committee approved the extension due to delays in the wiring and network upgrades.

Criminal Justice, Division of

Infrastructure Upgrade

To replace and standardized the agency desktops, printers, productivity software and provide centralized storage for critical data.

Current Phase: Design Current Status: Red

Project Schedule: 3/1/2010 through 6/30/2011

Risks or Issues: Project has been delayed due to an architecture exception request.

The exception has been recently granted. The project team will meet with the

Project Steering Committee to re-baseline the milestone dates.

Deaf and Hearing Impaired, State Commission on the

CDHI Interpreter Schedule

The CDHI Interpreting Dept. coordinates 1,400 Interpreter requests monthly, serving approximately 3,000 customers statewide. This project will develop a new scheduling system that allows customers (agencies, schools & businesses) and staff, functional access to requesting/scheduling sign language interpreters.

Current Phase: Testing

Current Status: Red Project Schedule: 7/1/2008 through 1/28/2011

Risks or Issues: Project has been delayed due to defects discovered during testing. The vendor is reviewing the prioritized defect list to provide target dates for delivery. The project schedule will be re-base lined once the remaining work effort is identified.

Note: Project delivery dates have changed. The Project Steering Committee agreed to extend the milestone dates due to testing taking longer than anticipated.

TECHNOLOGY PROJECTS REPORT — JANUARY 2011





Developmental Services, Department of

Birth to Three Web Conversion (Release 5 of 5) Quality Control

To migrate Birth-to-Three system from older technology to current, standard technology for child enrollment to various contracted services. This project has multiple releases to deliver chunks of functionality sooner.

Current Phase: Closed - Project Complete

Current Status: Complete

Project Schedule: 4/1/2008 through 10/31/2010

Developmental Services, Department of

Web IP6

Upgrading to the newer internet protocol will increase user access, integrate department databases, improve efficiency and streamline work processes.

Current Phase: Design Current Status: Green

Project Schedule: 1/1/2009 through 5/30/2012

Education, State Department of

Longitudinal Education Data System Program

The longitudinal education data system program will streamline the agency's data collection processes; enhance management of school rosters; centralize and store student, district and school historical data; and provide decision support tools.

Teacher, Course, Student Linkage - Linkage and Course Crosswalk

This project will add the necessary software code and data structures to existing Statewide Longitudinal System to provide the linkage of Teachers to Courses to Students, meeting State Fiscal Stabilization Fund requirements.

Current Phase: Design Current Status: Green

Project Schedule: 11/1/2010 through 03/30/2012

Environmental Protection, Department of

Air Emissions (EMIT) Project - Calculating Fees Internal Processing

This project allows Title V reporters to submit their annual reports on-line and eliminate a paper based system. This system will also allow the Air Bureau to manage their air emissions inventory.

Current Phase: Implementation

Current Status: Green

Project Schedule: 1/31/2006 through 2/5/2011

Note: The Project is ahead of schedule. Project delivery dates have changed. The Project Steering Committee approved the new milestone dates. The system testing completed ahead of schedule.

Environmental Protection, Department of

EPA Data Exchange Network Node 2.0

Office of Planning and Program Development (OPPD)

To implement a new Facility Registry System (FRS) to exchange data with the EPA or other Exchange Network Partners.

Current Phase: Business Requirements

Current Status: Green

Project Schedule: 7/1/2010 through 5/20/2011

Environmental Protection, Department of

General Permit to Limit Potential to Emit (GPLPE) and Title V Compliance Reports

This project is an enhancement to EMIT to include reporting for those entities in receipt of a General Permit to Limit Potential to Emit (GPLPE) or Title V permit to the EMIT system.

Current Phase: Construction
Current Status: Green

Project Schedule: 5/25/2010 through 3/15/2011

TECHNOLOGY PROJECTS REPORT — JANUARY 2011





- BUSINESS ISSUES
- II BUSINESS REQUIREMENTS
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STATUS

TESTING

IMPLEMENTATION

VII POST IMPLEMENTATION

GREEN: PROJECT IS ON TRACK.

YELLOW: PROJECT IS AT RISK; ACTION MUST BE TAKEN TO AVOID SCHEDULE IMPACT

RED: PROJECT CRITICAL MILESTONE WILL BE MISSED, OVERALL PROJECT IS IN JEOPARDY

Environmental Protection, Department of

Stage II Vapor Recovery

This project will incorporate data from Stage II inspections into the ESTRUST database allowing multiple bureaus to share information about the site. It will improve DEP's ability to fulfill UST and Stage II obligations as laid out by the Federal Clean Air Act.

Current Phase: Implementation

Current Status: Green

Project Schedule: 8/25/2009 through 2/3/2011

Note: Project delivery dates have changed. The Project Steering Committee agreed to extend the milestone dates due to shifting resource reassignments to

accommodate DEP's project priorities.

Environmental Protection, Department of

Stream Flow Diversion (SFD)

This system will allow DEP to efficiently capture accurate information. It will also allow DEP to manage, evaluate, and assimilate stream flow and stream diversion data as required per state regulation.

Current Phase: Closed - Project Complete

Current Status: Complete

Project Schedule: 9/11/2009 through 9/30/2010

Information Technology, Department of

Project Inventory Automation

To develop a web-based system to track, maintain, and report on Executive Branch IT projects which is currently a manual process. Information collected by this system is used to produce this report.

Current Phase: User Design (RAD)

Current Status: Green

Project Schedule: 10/1/2010 through 6/30/2011

Information Technology, Department of

Telephone Billing Management System (TBMS)

The objective of the project is to replace the legacy telephone billing and management system, to enhance functionality, provide accurate billing data and reduce software and hardware maintenance costs.

Current Phase: Business Requirements

Current Status: Red

Project Schedule: 11/17/2009 through 9/19/2011

Risks or Issues: Project delayed due to the extended time required to issue the

Invitation to Bid.

Note: Project delivery dates changed. The Project Steering Committee agreed to the new milestone dates due to the extended time required to issue the Invitation to Bid.

Insurance, Department of

Connecticut Regulatory Information System (CRIS) Program

CRIS has two key objectives: 1. To provide all Divisions of the Insurance Dept with a single, integrated system that automates all business processes. 2. To provide customers of the Department with as many self-service web applications as practical

Online License Renewals

Create capability to renew Insurance licenses online

Current Phase: Design Current Status: Green

Project Schedule: 8/2/2010 through 4/15/2011

Note: Project delivery dates changed. The Project Steering Committee approved extending the milestone dates to provide additional time for the project team to review other agency online licensing application solution alternatives.

Labor, Department of

UI Modernization Program

Modernization of the Unemployment Insurance and Tax Systems to improve service and increase operational efficiency.

Direct Deposit/Debit Cards

Direct deposit and debit cards will provide electronic benefit payments.

Current Phase: Sprint (RAD)
Current Status: Green

Project Schedule: 11/1/2007 through 2/15/2011

Note: Project delivery dates changed. The Project Steering Committee approved extending the milestone dates to ensure that their claimant's demands were met during the holiday season.

TECHNOLOGY PROJECTS REPORT — JANUARY 2011





TECHNOLOGY PROJECTS REPORT - JANUARY 2011

Labor, Department of

UI Modernization Program

Modernization of the Unemployment Insurance and Tax Systems to improve service and increase operational efficiency.

Internet Application Redesign

Web application redesign will increase capacity and deliver additional self-service components.

Current Phase: Sprint (RAD)

Current Status: Green

Project Schedule: 3/2/2009 through 3/31/2011

Note: Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates. The testing schedule was impacted due to staffing reassignments.

Mental Health and Addiction Services, Department of

MDS Replacement

Provide a Web-based service that can collect Prevention Services and Outcomes data for the Department of Mental Health & Addiction Services and their respective Prevention providers (approximately 45 agencies and coalitions). This service must collect data that conforms to National Outcome Measures (NOMs) as required by the federal Substance Abuse and Mental Health Administration (SAMHSA), Center for Substance Abuse Prevention (CSAP).

Current Phase: Design Current Status: Green

Project Schedule: 8/30/2010 through 9/16/2011

Mental Health and Addiction Services, Department of

Novell Migration

Migrate the existing Novell Services (File, Print and Applications) to DOIT's Enterprise email and directory services, resulting in decommissioning of the non-standard infrastructure.

Current Phase: Design Current Status: Green

Project Schedule: 10/8/2010 through 1/13/2012

Motor Vehicles, Department of

CT DMV Enterprise Modernization Program

Enterprise Modernization (Modernize Business Systems) and help realize the agency's strategic vision to become a "21st century DMV".

CT DMV Enterprise Modernization - CIVLS

Enterprise Modernization (Modernize Core Business Systems) and help realize the agency's strategic vision to become a "21st century DMV".

Current Phase: Construction
Current Status: Green

Project Schedule: 4/5/2007 through 12/31/2013

Motor Vehicles, Department of

Automated CDL Road Test

This project will provide automated road tests and electronic data transmissions which will reduce human error, increase test integrity, enhance audit capabilities and bring DMV into compliance with the Federal Motor Carrier Safety Administration.

Current Phase: Construction Current Status: Green

Project Schedule: 9/1/2009 through 3/17/2011

Note: Project delivery dates have changed. The Project Steering Committee agreed to extend the milestone dates due to a design change. Additionally, modifications to the digitized forms caused a delay within the Construction phase.

Motor Vehicles, Department of

CT DMV - RECC Call Center Upgrade

The project will provide pay-by-phone credit card services and improve customer service by reducing hold time on the phone.

Current Phase: Closed - Project Complete

Current Status: Complete

Project Schedule: 9/1/2008 through 12/16/2010

Note: Project delivery dates have changed. The Project Steering Committee agreed to extend the milestone dates. A major defect was uncovered which prevented the implementation. DMV worked with the vendor and identified and fixed the issue and successfully implemented the new Call Center.

TECHNOLOGY PROJECTS REPORT — JANUARY 2011





- I Business Issues
- II BUSINESS REQUIREMENTS
- III DESIGN
- IV CONSTRUCTION

STATUS

TESTING

IMPLEMENTATION

VII POST IMPLEMENTATION

GREEN: PROJECT IS ON TRACK.

Value and a second of the contract.

YELLOW: PROJECT IS AT RISK; ACTION MUST BE TAKEN TO AVOID SCHEDULE IMPACT

RED: PROJECT CRITICAL MILESTONE WILL BE MISSED, OVERALL PROJECT IS IN JEOPARDY

Motor Vehicles, Department of

Real ID Act Compliance Project (RIDA)

The objective of this project is to implement the mandated provisions of the Real ID Act to meet federal requirement to improve national security against terrorist threats or actions.

Current Phase: Design Current Status: Green

Project Schedule: 9/7/2010 through 5/11/2011

Office of Healthcare Advocate

Consumer Relations Activity Monitoring System (CRAMS)

To purchase a web-based case, project and document management system to assure managed care consumers have access to medically necessary healthcare; educating consumers about their rights and responsibilities under health insurance plans; and, pursuing legislative, administrative and legal remedies to address systemic issues.

Current Phase: Design Current Status: Red

Project Schedule: 3/15/2010 through 7/30/2010

Risks or Issues: Project has been delayed. Vendor staff turnover has resulted in

delays in completing the design phase deliverables.

Policy and Management, Office of

CIDRIS (CT Impaired Driving Records Information System)

To provide a clearinghouse for "Operating Under the Influence" law enforcement activity. Automation will streamline data collection and paperwork and allow for the electronic delivery of documents and data to the Department of Motor Vehicles (DMV) the Connecticut Superior Court (Judicial).

Current Phase: Implementation

Current Status: Green

Project Schedule: 12/19/2005 through 6/30/2012

Policy and Management, Office of

CT Information Sharing System (CISS) Project

To develop a comprehensive, statewide system to promote immediate and seamless sharing of information between all law enforcement and criminal justice agencies in Connecticut in compliance with Public Act 0801.

Current Phase: Business Requirements

Current Status: Green

Project Schedule: 1/10/2009 through 6/30/2015

Policy and Management, Office of

Offender Based Tracking System Transition

This project addresses the slow OBTS event message processing and will eliminate the daily backlog by increasing the hourly throughput. In addition, Offender Status functionality issues will be remediated.

Current Phase: Construction
Current Status: Green

Project Schedule: 12/28/2009 through 4/28/2011

Note: Project delivery dates have changed. The Project Steering Committee agreed

to the new milestone dates due to staffing reassignments.

Policy and Management, Office of

State Agency Energy Database(BEES)

To develop an integrated energy information database that encompass energy usage and cost at State facilities.

Current Phase: Construction
Current Status: Green

Project Schedule: 8/8/2008 through 2/15/2011

Technology Projects Report – January 2011





Public Health, Department of

ARRA, CT Immunization Registry and Tracking System

To replace the existing immunization and tracking system with a web-enabled solution to provide real-time access to enter, access, and track immunization information.

Current Phase: Design Current Status: Red

Project Schedule: 10/20/2009 through 8/8/2011

Risks or Issues: Project has been delayed due issues that required clarification from the vendor before agreeing to terms and conditions of the contract. The delay resulted in extending the milestone dates which were approved by the Project Steering Committee.

Public Health, Department of

Electronic Vital Records System (EVRRS)

A web-based system that will facilitate more timely and efficient reporting of vital events & allow compliance with several critical federal mandates.

Current Phase: Construction

Current Status: Red

Project Schedule: 11/25/2008 through 5/30/2010

Risks or Issues: Project delayed to address security concerns. Project team will be seeking the Project Steering Committee's approval to extend the milestone dates.

Public Health, Department of

Maven Project

Release 4 - Newborn Screening

Follow up of tests on newborns for hearing and birth defects and laboratory testing for metabolic and genetic disorders

Current Phase: Construction
Current Status: Green

Project Schedule: 10/31/2007 through 6/17/2011

Public Health, Department of

Maven Project

Release 5 - Tuberculosis Control

Surveillance and case management of Tuberculosis cases, including treatment follow up.

Current Phase: Testing Current Status: Red

Project Schedule: 10/31/2007 through 2/18/2011

Risks or Issues: Project has been delayed. The implementation was delayed due to a key staff member's illness.

Note: Project delivery dates have changed. The Project Steering Committee agreed to extend the milestone dates due to the implementation delay.

Public Health, Department of

Public Health Information Network (PHIN) Messaging System

-PHIN MS

-Rhapsody

-Messaging Subscription Services (MSS)

To provide a health data delivery system that meets federal security requirements.

Current Phase: Design Current Status: Red

Project Schedule: 7/3/2006 through 1/19/2011

Risks or Issues: Project has been delayed due to additional time required to address architectural standards. Additionally, DPH is in the process of hiring an additional resource to assist with the project. Once hired, the project will be re-baselined.

Public Health, Department of

Woman, Infants, Children (WIC) System Modernization

The WIC System Modernization Project will replace the current SWIS system with a modern, cost effective, web-based , WIC management information, food instrument delivery, and payment system to improve operational efficiency and program effectiveness.

Current Phase: Business Requirements

Current Status: Red

Project Schedule: 11/2/2009 through 2/10/2014

Risks or Issues: Project has been delayed. Major gaps were uncovered during the GAP Analysis which required unplanned effort to establish a high level design. Additionally, resource reassignments were required due to the loss of WIC consultant.

TECHNOLOGY PROJECTS REPORT — JANUARY 2011





- I Business Issues
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IMPLEMENTATION

VII POST IMPLEMENTATION

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TECHNOLOGY PROJECTS REPORT - JANUARY 2011

Public Safety, Department of

911 Service

Emergency 911 Service for the State of CT

Connecticut Next Generation 911 System (NG-911)

Design, construction, testing and implementation of a modern Public Safety Data Network (PSDN) which will integrate police, fire, EMS and homeland security data networks. It will serve as the new E911 call handling platform for Connecticut and will include enhanced disaster recovery and business continuity processes.

Current Phase: **Business Requirements**

Current Status: Red

Project Schedule: 9/1/2009 through 5/31/2012

Risks or Issues: Project has been delayed due to Request for Proposal responses were deemed unaffordable. The project team will be seeking the Project Steering Committee's approval to extend the milestone dates.

Public Safety, Department of

911 Service

Emergency 911 Service for the State of CT

Connecticut Public Safety Services Data Network (CPSSDN)

To provide enhanced interoperability between agencies while simultaneously addressing current bandwidth and connectivity concerns, The CPSSDN will also accommodate anticipated growth while greatly reducing the need for multiple stand alone networks and systems.

Current Phase: Construction

Current Status: Red

Project Schedule: 1/2/2005 through 1/28/2011

Risks or Issues: Project has been delayed due to construction delays at the UCONN

facility.

Public Safety, Department of

Collect V2

COLLECT V2 will modernize COLLECT to improve the State Police application and provide functionality such as Wanted Persons, Stolen Vehicles, Missing Persons, Supervised Persons, & License Plates, Sex Offender Registry

Current Phase: Testing Current Status: Red

Project Schedule: 4/1/2008 through 7/2/2013

Risks or Issues: Project release has been delayed due to data inconsistencies

uncovered in the production environment.

Note: Project delivery dates have changed. The Project Steering Committee approved extending the milestone dates due to unforeseen delays in getting the NCIC connections established by the FBI.

Public Safety, Department of

CSP P25 Zone Controller Upgrade (radio communications)

Federal Communications Commission (FCC) mandate to move the Connecticut State Police radio systems to new frequencies in the 800 MHz spectrum band by replacing unsupported radio zone controller equipment.

Current Phase: Construction

Current Status: Red

Project Schedule: 12:00:00 AM through 9/30/2010

Risks or Issues: Project has been delayed due to outstanding punch-list items and network issues that need to be addressed prior to exiting the Construction phase.

Public Safety, Department of

Online Licensing

To provide online application processing and license renewal functionality to improve customer service, increase efficiencies in monitoring compliance with applicable laws and regulations, and obtain up-to-date and detailed accounting data of licensing fees processed.

Current Phase: Testing Current Status: Red

Project Schedule: 4/26/2010 through 11/12/2010

Risks or Issues: Project has been delayed due to resource constraints. The Executive Sponsor is working with the Business to obtain staffing commitments and develop a

strategy to move forward.

Public Utility Control, Department of

State Broadband Data Development Project

To collect geographic and technical broadband information to provide an internet based mapping site. This is an ARRA Project.

Current Phase: Post Implementation

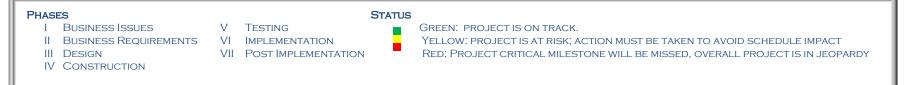
Current Status: Green

Project Schedule: 8/13/2009 through 12/31/2010

Note: Project delivery dates have changed. The Project Steering Committee approved the new milestone dates based on the project's scope changes.

ECHNOLOGY PROJECTS REPORT — JANUARY 2011





TECHNOLOGY PROJECTS REPORT - JANUARY 2011

Public Works, Department of

Computer Aided Facility Management (CAFM)

Implementation of an automated facilities/leasing management system.

Current Phase: Implementation

Current Status: Green

Project Schedule: 11/1/2009 through 1/27/2011

Note: Project delivery dates have changed. The Project Steering Committee agreed to the new milestone dates due to staffing reassignments that were necessary to meet unexpected high priority agency activities.

Revenue Services. Department of

FedState Modernized eFile Program - MeF

IRS initiative to replace legacy eFile applications with state-of-the art hardware and software technologies. This is an IRS mandate.

Current Phase: Design Current Status: Red

Project Schedule: 10/8/2007 through 2/11/2011

Risks or Issues: Project has been delayed due to loss of a key resource for an extended time during the design phase. Currently adding resources and rearranging tasks to move the project forward.

Social Services, Department of

Child Day Care Center Grant (CDCCG) System

The purpose of the project is to provide an automated reporting system to child day care centers. This system will reduce the department's staff time, data errors and will enable the state to claim federal reimbursement for its early care and education expenses.

Current Phase: Business Requirements

Current Status: Red

Project Schedule: 5/21/2010 through 4/15/2011

Risks or Issues: The delay in procuring consultant services has resulted in missing the current phase-end milestone. Once hired, the project will be re-baselined.

Social Services, Department of

CT Child Support Enforcement System (ARRA) Case Status Simplification

To reduce the number of case types to provide accurate information, improve program performance, service delivery, and audit performance related to incentive payments.

Current Phase: Design
Current Status: Red

Project Schedule: 12/2/2009 through 2/7/2011

Risks or Issues: Project has been delayed due to internal user acceptance testing schedule has not been committed. This resulted in re-baselining the project. The

Project Steering Committee approved the new milestone dates.

Social Services, Department of

DataWarehouse Medicaid Decision Support System II

To increase revenues, constrain costs, streamline, and decentralize program reporting by adding functionality that will enhance the ability to monitor the effectiveness of various business processes.

Current Phase: Design Current Status: Red

Project Schedule: 4/1/2007 through 6/30/2015

Note: Project delivery dates have changed. The Project Steering Committee agreed to the new milestone dates due to lengthy contract negotiations.

Social Services, Department of

DSS Modernization of Client Services Delivery (MCSD)

The CT Modernization of Client Service Delivery Project is to include an online web-based application, an Integrated Document Management System and an Integrated Voice Response System.

Current Phase: Design Current Status: Yellow

Project Schedule: 9/2/2008 through 9/1/2012

Risks or Issues: Project may be delayed. Currently waiting for the completion of

contract negotiations.

ECHNOLOGY PROJECTS REPORT — JANUARY 2011



PHASES

- I Business Issues
- II BUSINESS REQUIREMENTS
- III DESIGN
- IV CONSTRUCTION

STATUS

- TESTING GREEN: PROJECT IS ON TRACK. **IMPLEMENTATION**
- VII POST IMPLEMENTATION

YELLOW: PROJECT IS AT RISK; ACTION MUST BE TAKEN TO AVOID SCHEDULE IMPACT

RED: PROJECT CRITICAL MILESTONE WILL BE MISSED, OVERALL PROJECT IS IN JEOPARDY

TECHNOLOGY PROJECTS REPORT - JANUARY 2011

Special Revenue Division of

Online Licensing

The purpose of the project is to provide on-line application processing and license renewal functionality to improve customer service, increase efficiencies in monitoring compliance, provide timely response to requests for information, provide up-to-date accounting data of licensing fees processed, and allow for the collection of workforce data.

Current Phase: Design Current Status: Red

Project Schedule: 4/23/2010 through 11/12/2010

Risks or Issues: Project has been delayed. The Project Steering Committee is currently reviewing the vendor's statement of work. Project timeline will need to be

revised.

Transportation, Department of

AASHTO Trns.port Upgrade and Implementation

Upgrade the AASHTO application and implement additional products to address existing preconstruction and construction Trns.port systems in need of replacement or upgrades and will improve the efficiency of the workflow and improve the cost-estimating process.

Current Phase: Construction Current Status: Green

Project Schedule: 1/1/2009 through 8/31/2012

Note: Project delivery dates have changed. The Project Steering Committee agreed to extending the milestone dates due to software and documentation

release from the vendor has not been satisfied.

Transportation, Department of

Engineering Content Management System (ECMS)

To develop and implement an Engineering Content Management System (ECMS) to achieve improvements in engineering project quality, delivery, data organization, and collaboration. To use technology to document the benchmarks between existing and proposed engineering business processes.

Current Phase: Closed - Project Complete

Current Status: Complete

Project Schedule: 1/2/2008 through 11/30/2010